



Epicor® Eagle® Advice Line

Hours of Operation and Holiday Calendar

Regular Hours of Operation

Day	Eagle Advice Line	Hardware Services
Monday to Friday	4 a.m.–6 p.m.	8 a.m.–5 p.m. Local Time
Saturday	5 a.m.–5 p.m.	Call Eagle Advice Line
Sunday	5 a.m.–5 p.m.	Not available

2019 Holiday Schedule

Holiday	Date Scheduled	Day of the Week	Eagle Advice Line
New Year's Day	1/1/2019	Tuesday	6 a.m.–3 p.m.
Easter Sunday	4/21/2019	Sunday	CLOSED
Memorial Day	5/27/2019	Monday	6 a.m.–3 p.m.
Independence Day	7/4/2019	Thursday	6 a.m.–3 p.m.
Labor Day	9/2/2019	Monday	6 a.m.–3 p.m.
Thanksgiving Day	11/28/2019	Thursday	CLOSED
Christmas Eve	12/24/2019	Tuesday	6 a.m.–3 p.m.
Christmas Day	12/25/2019	Wednesday	CLOSED
Winter Holiday	12/26–12/27/2019	Thursday–Friday	5 a.m.–4 p.m.

*All times listed are Pacific Time Zone

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Contact the Eagle Advice Line at 800.322.3077 or through the EpicCare Support Portal at epicores.service-now.com/epiccare/